Airlift Northwest
San Juan Islands
Patients Are First

- Focus on Serving the Patient/Family
- Provide the Highest Quality Care
- Become the Employer of Choice
- Practice Fiscal Responsibility
History of Transport on San Juan Islands

- 32+ years in the Puget Sound
- Back up to MedFlight (St. Joe’s)
Base Locations

- Washington
  - Seattle – Boeing Field (Fixed and Rotary Wing)
  - Bellingham – St Joseph’s Hospital (RW)
  - Arlington – Arlington Airport (RW)
  - Olympia – Olympia Airport (RW)
  - Yakima – Yakima Air Terminal (FW)
San Juan Islands

Flight times to San Juan Islands

- Bellingham (RW) – 14 Minutes
- Arlington (RW) – 21 Minutes
- Seattle (RW) – 34 Minutes
- Seattle (FW) – 23 Minutes
- Olympia (RW) – 48 Minutes

Flight times to Trauma Centers

- SJI to Harborview (1) – 32 minutes
- SJI to St Joseph’s (2) – 14 minutes
- SJI to Prov Everett (2) – 25 minutes
Patients Are First

San Juan Islands

IN WASHINGTON: Arlington, Bellingham, Olympia, Seattle, Yakima

IN ALASKA: Juneau
Aircraft Fleet

- Rotary Wing
  - Eurocopter EC135T2+
  - Augusta A109E

- Fixed Wing
  - Turbo Commander 690
  - Lear 31 (Friday Harbor Airport)
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Rotor Wing Fleet

- Twin Engine
- All Turbine
- Single Pilot Instrument Flight Rules
- Authorized for Day, Night, VFR & IFR
- Night Vision Goggles required
- Direct from Patient Pickup Point to Level 1 or 2 Trauma Center without an Airport Transfer
IN WASHINGTON: Arlington, Bellingham, Olympia, Seattle, Yakima

IN ALASKA: Juneau

Patients Are First
Fixed Wing Fleet

- Twin engine
- All Turbine fleet
- Authorized for **Lower-than-standard takeoff visibility** (1/4 mile down to 600 RVR)
- Authorized for Lower-than-standard landing visibility (1800 RVR for category 1 precision approach minimums)
- Authorized for Day, Night, VFR, IFR, **known Icing**
- All aircraft have Class A1 IFR certified GPS capability, with GARMIN GDU600 synthetic vision
Patients Are First

IN WASHINGTON: Arlington, Bellingham, Olympia, Seattle, Yakima

IN ALASKA: Juneau
San Juan Islands Completed Patient Transports

Orcas Island Total Flight Volume 2009-August 15, 2014

San Juan Island Total Flight Volume 2009-August 15, 2014

Lopez Island Total Flight Volume 2009-August 15, 2014

Orcas, Lopez & San Juan Islands Total Flight Volume 2009 - August 15, 2014

IN WASHINGTON: Arlington, Bellingham, Olympia, Seattle, Yakima

IN ALASKA: Juneau

Patients Are First
Patients Are First

Expertise - Flight Nurses

- 5+ years minimum critical care experience when hired
- 20+ years average total experience
- 15+ years average experience with Airlift Northwest
- All nurses maintain a professional certification in their area of expertise
- All trained in
  - ACLS – ATCN/ATLS – NRP – PALS
  - Advanced airway management (glidescope, DL, surgical airways)
- Crew is one pediatric/neonatal nurse and one adult nurse
- Clinical time at UWMC/HMC Units
  - L&D – NICU/PICU – OR – ED – RT – Adult Critical Care
Accreditation

 Commission on Accreditation of Medical Transport Services (CAMTS)
 Focused on Patient Care and Safety Since 1997
 First EMS company in SE Alaska with this industry accreditation
AirCare Program

- Membership program
- Covers deductible and coinsurance amounts not covered by insurance or Medicare
- Household membership ($79 a year)
  - Includes all household members
- Vacation membership ($60 – 3 months)
  - Includes all household members
AirCare Program

<table>
<thead>
<tr>
<th>AirCare Membership</th>
<th>Total</th>
<th>San Juan County</th>
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</thead>
<tbody>
<tr>
<td>House Hold</td>
<td>12,611</td>
<td>4,782</td>
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<tr>
<td>Members</td>
<td>30,625</td>
<td>9,476</td>
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- **Upcoming Changes to AirCare Membership**
  - Reciprocating Agreements w/ other like programs
  - Air Methods Reciprocating Agreement – 43 States
  - AMR Ground Transportation Agreement
  - EMS/Healthcare Employees Discount
Flight Request

- 24 hour Communication Center
- 800-426-2430 / 206-329-2569
- Information necessary for Launch
  - Landing Zone Location
  - Ground Contact and Radio Frequency
  - Patient Medical Information including weight
  - Transportation Destination
Flight Request

- Landing Zone
  - 100’ x 100’ minimum
  - 15’ x 15’ touchdown area near the center
    - Less than 10 degrees slope
    - Relatively smooth touchdown area
    - Grass below knee level / stomped down
  - Clear of overhead obstruction and wires
  - Police the LZ of loose debris and materials
  - Identify the LZ as a road, open field, parking lot, etc.
  - Give GPS coordinates if available
Patients Are First

Stand By Policy

- Request an ALNW helicopter early. ALNW has a standby program that will get us overhead if you need us at NO COST YOU.
- Review the Trauma Guidelines on the ALNW Landing Zone card
Family Member Ride Along Policy

- ALNW has a family ride along policy.
- If it is beneficial to the patient to have a family member ride in the aircraft to the hospital, the flight crew may take a rider.
- The flight crew makes the final determination.
- The rider must adhere to the direction of the crew and be appropriately dressed.
WA State First Responders

- ALNW is designated by Washington State and Air Methods Corporation as a “first responder”. This means that the flight crew can respond to a request without having a ground contact or lighting for night operations. The LZ suitability is determined by the crew. (It is considered a higher risk request.)
Commitment to Community

- Charity Care - $7.2 Million (Fiscal Year 2013)
- Proprietary Instrument Flight Procedures (Copter RNAV (GPS) 160 – Orcas Island) (Copter RNAV (GPS) 025 – Lopez Clinic)
- Medical Direction from UW & SCH
Community Connection to:

- UW Medicine
- Seattle Children’s
- Harborview Medical Center
- Northwest Hospital
- Valley Medical
- UW Neighborhood Clinics
- UW School of Medicine/Research
- Peace Health
Orcas Island – A Day with Airlift Northwest
ALNW San Juan Islands

Questions